

MAKE  
THINGS  
HAPPEN



NEDBANK

*MAKING*

# BETTER BANKING FOR YOU

*HAPPEN*

## STANDARD FUNCTION REFERENCE GUIDE

Enjoy improved Internet Banking experience with our NEW Banking System.



## Contents

Getting started .....	3
Changes you must be aware of .....	4
Payment and Transfer limits .....	5
Accounts and Loans Menus .....	6
Payments Menu – Beneficiaries .....	7
Payments Menu – Transfers and Payments .....	10
Payments Menu – Payment Dates .....	11
Payments Menu – Screen Actions .....	12
Client Service Menu .....	13
Transaction Activities Menu .....	14
Search Transactions .....	14
Transaction History .....	14
Payment Confirmations .....	15
Initiated Transactions .....	15
Transactions Awaiting Authorisation .....	15
View Transactions .....	15
Services Menu .....	16
Change your Internet banking password .....	16
Bulk Transactions .....	16
List of Nedbank Branches .....	17
List of Zimbabwe Banks .....	18



## Getting started

In today's world where everything is done electronically, at Nedbank Zimbabwe we're pleased to bring you our upgraded Internet Banking providing convenience and security from the comfort of your home. We trust you will enjoy the new Internet Banking service.

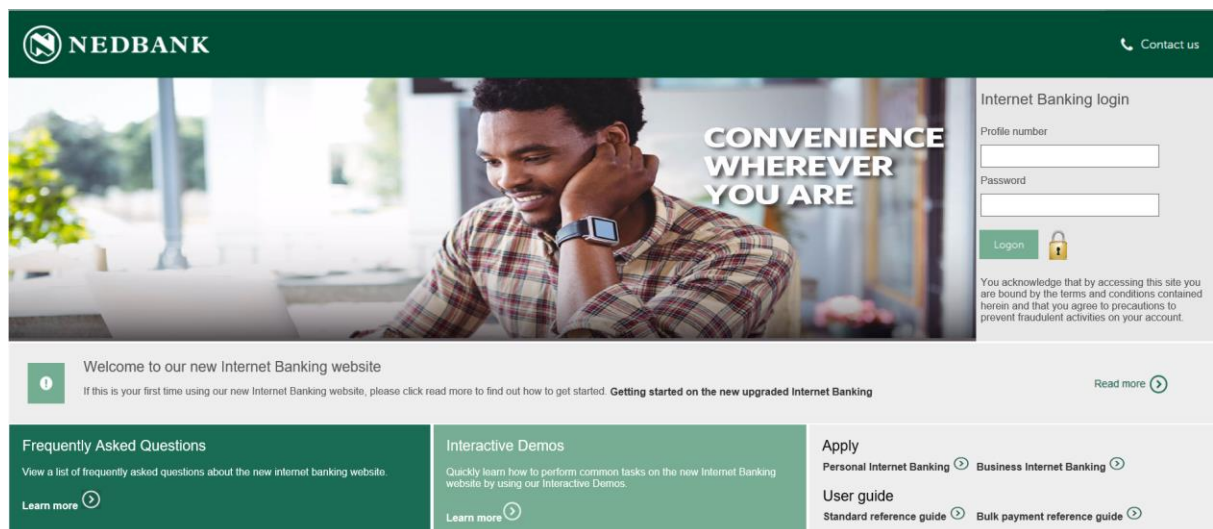
## Check your contact information

Ensure that your e-mail address and cell phone are correct and up to date. Only individual Clients with a valid e-mail address will receive an E Statement. A valid mobile phone number is required to receive a One Time Password (OTP).

Whenever you travel, or require OTP's on another mobile number, or access a different email account, please inform Nedbank accordingly in order to provide you with a secure service.

## First time login

1. The new Personal Internet Banking link is <https://www.internetbanking.nedbank.co.zw>
2. Internet Banking login page.



**At the top of the Internet Banking login screen you are required to enter two values to login to internet banking:**

1. Your profile number – this will be provided to you by the bank.  
If you previously logged on with a profile number and user ID (eg 3000000999/1), you will now enter your profile number and user ID as a combined value of 30000009991, with no spaces between the profile number and user ID.
2. Password – your password must be a minimum of eight characters long and must contain a combination of numbers and alphanumeric letters.



## Changes you must be aware of

1. If you have a valid e-mail address you will now receive an E Statement for your Current Account. Cheque images accompany E Statements. If you need a printed statement you can ask for one at your nearest branch.
2. Email addresses and cell phone numbers are required for every user on the system. A valid email address is required for transactional notifications, and a valid cell phone number is required for OTP's, and SMS messages for example Login notifications.
3. A mandatory OTP is now required for sensitive transactions, which you will receive on your cell phone. Sensitive transactions include:
  - a. Adding a beneficiary;
  - b. Modifying beneficiary details;
  - c. Making once-off payments;
  - d. Making bank defined payments;
  - e. Making ZIMRA tax payments;
  - f. Making multiple payments;
  - g. Making Bulk payments.
4. Payments to your Investment Account can be done using the function Own Account Transfer.

## New functionality and features

1. Making future dated payments.
2. Create your own Standing Instructions with various frequencies.
3. Subscribe to a E Statements on your Current Accounts.
4. Get online statements with various download options.
5. View a detailed transaction dashboard with audit detail.



## Payment and Transfer limits

---

### Online payment limits

Your online payment limits here:

- Payments > View Limits Utilisation > Submenu
- Bulk transactions > Manual bulk payment
- Your limit for a particular transaction type will be displayed on every payment screen (excluding tax payments)

### Once-off payment limit

- Once-off limits apply to transfer and payment limits, but is not maintained separately.

### Transfer limits

- Transfer limits apply to transfers between your own accounts eg from your savings to cheque account.

### Payment limits

- Payments to accounts at this bank – Payments to Nedbank.
- Payments to other bank accounts – Payments to any other local banks and SA banks.
- Bank defined payments – The beneficiary has been approved and setup by Nedbank.
- Bulk mixed payments – File import and manual capture, both Nedbank to Nedbank and Nedbank to other banks, and SA banks.

### When you want to update any limit the following information is required:

- The minimum transaction amount.
- The maximum transaction amount.
- The daily limit.
- The monthly limit.
- The effective date of the limit.



## Accounts and Loans Menus

---

### Account summary

Under the account summary you will find the details about all your accounts linked to your internet banking profile, as well as respective balances.

- Click on the **Account summary** submenu.
- Your accounts linked to your profile, with respective account balances will be displayed.

### Account statement

Here you can view your current and savings account statements and download your statements in various formats.

- Click on **Accounts**.
- Click on **Account statement**.
- Select the account.
- Refine your **Search by** criteria from the dropdown list.
- **Current** period will show transactions for the past 30 days.
- **Previous** period will show transactions for the past 90 days.
- There are also other search options available for you to search on.

### Account details

Here you can see details about a specific account type eg the overdraft limit on your current account.

- Click on **Account details**.

- Select the account that you need information on.

### Term deposit / Notice deposit details

- Here you can see details about your investment accounts.

### Loan details

- Here you can see details about your loan accounts.

### Loan schedule

- Here you can see details about your outstanding payments on your loan accounts.

### Loan repayment inquiry

- Here you can see details about your payments on your loan accounts.

### Loan account activity

- Here you can view your loan account statements and download your statements in various formats.



## Payments Menu – Beneficiaries

---

### Beneficiary maintenance

- Search for your beneficiaries.
- Add new beneficiaries.
- Change beneficiary detail.
- Delete a beneficiary.
- View the payment history for beneficiaries.
- Make a payment to a beneficiary from the list of beneficiaries.

### Search for all your beneficiaries

- Select the Transaction type as **Payments to Nedbank and other banks**.
- Click on **Search**.

### Search for your beneficiaries where they bank

If the beneficiary is with Nedbank:

- Select the transaction type as **Payments to Accounts at This Bank**.
- Click on **Search**.
- All your beneficiaries that have accounts at Nedbank and are linked to your profile will be displayed.

If the beneficiary is with another bank:

- Select the transaction type as **Payments to Other Bank Accounts**.
- Click on **Search**.
- All your beneficiaries that have accounts with other banks that are linked to your profile will be displayed.

### Search results for beneficiaries

- A list of beneficiaries linked to your profile will be displayed in a table in groups of 10. If you have more than 10 beneficiaries, you will be required to page.
- A maximum of 50 beneficiaries will be available to page through. If you have more than 50 beneficiaries please refine your search.
- If you want to see all your beneficiaries. Select the transaction type as **All** and click on **Report download**. This will help you to refine your search criteria eg use the beneficiary name or account number or beneficiary ID to search with.



## Modify beneficiary detail

- You can select to change the beneficiary detail eg statement descriptions, name of the beneficiary, contact details of the beneficiary.
- Select the **beneficiary** and click on **Modify**.
- An **OTP** is required every time you modify a beneficiary detail and will be sent to your cellphone number that is registered with Nedbank.
- You will not be able to modify the account number of a beneficiary. If the beneficiary's account details changed, delete the beneficiary and create a new beneficiary.

## Delete a beneficiary

You can select to delete any beneficiary.

- Select the beneficiary and click on **Delete**.
- An **OTP** is required every time you modify beneficiary details.

## View beneficiary payment history

- Beneficiary payment history is available only for transactions done through internet banking.
- Payment history for one year will be available.

## Add a new beneficiary

When you add a new beneficiary you have to indicate whether the beneficiary is with Nedbank or another bank. An OTP is required every time you add a new beneficiary. This OTP will be sent to your cellphone number registered at Nedbank.

If the beneficiary banks with Nedbank:

- Select the transaction type as **Payments to accounts at this bank**.
- Click on **Create beneficiary**.
- Complete the beneficiary detail.

If the beneficiary banks with another Bank:

- Select the transaction type as **Payments to other bank accounts and SA Banks**.
- Click on **Create beneficiary**.
- Complete the beneficiary detail.

Please also refer to the list of Nedbank branches and Zimbabwe banks for bank details.



## Make a payment to a beneficiary

- Search for your beneficiary.
- Select the beneficiary.
- Click on **Make payment**.
- You will be navigated to the correct payment screen and the beneficiary detail will be displayed.
- The following detail will be displayed:
  - My statement description;
  - Beneficiary name;
  - Beneficiary bank detail;
  - Beneficiary statement description.
- If any of the auto-completed information is incorrect or missing, please modify the beneficiary detail.
- Select the account you want to debit as the **Source Account**.
- Enter the **amount** you want to pay as the **Transfer amount**.
- Select the **payment date** option (pay now, pay later, setup standing instruction).
- Click on **Submit payment**.

## How to make a payment to a non-beneficiary

- Payments to non-beneficiaries are called once-off payments, as described in following sections.



## Payments Menu – Transfers and Payments

---

### Own account transfer

Here you can transfer funds between your own accounts.

### Once-off payments

#### Payments to accounts at this bank

- Here you can make once-off payment to Nedbank account holders.
- Capture the beneficiary name and account detail on the screen. Please refer to the list of Nedbank branches and Zimbabwe banks.
- Have the option to add the payee as a beneficiary after you have made the payment.
- An OTP is required every time you make a once-off payment.

#### Payments to other bank accounts

- Here you can make once-off payment to other Local banks and SA banks.
- Capture the beneficiary name and account detail on the screen. Please refer to the list of Nedbank branches and Zimbabwe banks.
- Have the option to add the payee as a beneficiary after you have made the payment.
- An OTP is required every time you make a once-off payment.

### Bank defined payments

- This is also known as utility payments.
- An OTP is required for this function.
- Make payments to beneficiaries approved by Nedbank.
- The **beneficiary statement** description is very important. This is your reference number with

the institution you are paying. For example, if it is another bank's credit card, enter your credit card number only as the reference.

- When you make your first payment to a specific bank defined beneficiary, select the option **Submit payment and Save template**. Then you do not need to re-capture the reference number for future payments to the beneficiary. For future payments to the beneficiary simply retrieve your template in the **Payment** to section of the screen by using the look-up function.

### ZIMRA tax payments

- A valid BP number is required, as provided by your Revenue authority.



## Payments Menu – Payment Dates

---

### Payment dates

In the Payment details section of payment screens you will see the options:

- Pay Now.
- Pay Later.
- Setup Standing Instruction.

#### Pay now payments

- Choose this option if you want the payment to be processed as soon as you submit the transaction.

#### Pay later payments

- Choose this option if you want the payment to be processed in future.

### Setup standing instruction

Select the setup standing instruction option if you want a series of payments to be processed in future available on the functions own account transfer, payments to accounts at this bank, and payments to other bank accounts.

Select the option **Setup standing instruction** and complete the frequency, first execution date and last execution date.

Standing instructions can be created up to one year in advance.

### View standing instructions

Here you can see any standing instructions that you have created if the instruction executed successfully.

### Cancel standing instructions

- Standing instructions cannot be changed. You need to cancel the standing instruction and create a new one.
- You can cancel any standing instructions that you have created.
- When you select to cancel a standing instruction all future instructions that have not yet been executed will be cancelled.



## Payments Menu – Screen Actions

---

### Save as template

You can save a payment template with all validations completed.

### Save as draft

You can save a payment template with no validations completed.

### Submit payment

Select this option if you want to make a payment and do not want to Save it as Template.

### Submit payment and save template

Select this option if you want to make a payment and save it as a template, as advised for bank defined payments.

### Payment confirmations

Payment confirmations will be available for transactions done through internet banking, dating as far back as one year. Payment confirmations are available in **Transaction activities**, under **Transactions**. In the initiated transaction tab, select any of the following transaction types in status **completed** status:

- Own account transfers.
- Payments to accounts at this bank.
- Payments to other bank accounts.
- Tax payments.
- Bank defined payments.

### Where to find all your templates

All your templates and drafts are available in **Transaction activities** under the, transaction submenu, view drafts/templates tab.

## Beneficiary notification

In the **Beneficiary details** section you have the option to send your beneficiaries an email or SMS, notifying them of a payment you made to them.

**Please note:** You must activate the request to send a notification before you make the payment. Please refer to the **Customer alerts** section.



## Client Service Menu

---

### Alerts (notifications)

Please make sure your email addresses and cellphone numbers are correct.

If you activated any of the alerts, and you want to change the delivery method from email to SMS or vice versa, deregister (untick all options) and re-register with the option of your choice.

#### User alerts

You can activate Login alerts (once-off only).

This is not required for Clients that moved to the new internet banking.

#### Customer alerts

You can activate beneficiary and payee payment alerts. This must be done before payments to a beneficiary or payee (once-off only).

The contact details displayed are used for the activation purpose only. This is not the details of your beneficiary or payee.

### Cheque book request

You can order a cheque book online:

- Go to the **Customer Services**.
- Select the cheque account.
- Select the delivery branch.
- Select the branch.
- Click on Submit.

We will contact you when the Cheque Book is ready for collection.

### Cheque status inquiry

Enquire about the status of your issued Cheques.

### Stop cheque request

You can stop a single cheque or a range of cheques online.

### E Statements

Subscribe for eStatements on your current Account:

- Go to the **Customer Services**.
- Select E Statement.
- Select the account type and current account number.
- Click on **Submit**.
- Specify the email delivery address in the primary email ID field.
- Complete the subscription frequency details.
- Accept the terms and conditions.
- Click on **Subscribe**.

You can change the statement delivery frequency or cancel the statement delivery after your initial subscription. Simply follow the steps above, and in the primary email ID field, select the email address you initially subscribed with. Then specify if you want to modify the subscription (modify frequency) or cancel the subscription (unsubscribe).



## Transaction Activities Menu

---

### Search Transactions

You can search for all your transactions initiated through internet banking.

The default setting is **Other search criteria**, where you should select the Customer number in the Customer field, and select the period.

Transaction history for one year will be available.

- Go to **Transaction activities**.
- Select **Search transactions**.

### Transaction History

A transaction snapshot of all initiated transactions are available for you to view.

All transaction types are grouped together with their respective status.

Transaction history for one year will be available.

- Go to **Transaction activities**.
- Select **Transactions**.
- Select **Initiated transactions / View transactions**.

Transaction statuses:

- |                          |   |  |
|--------------------------|---|--|
| • Accepted               | – | applicable to non-payment transactions                             |
| • Completed              | – | payment transactions with payment confirmations                    |
| • Initiated              | – | transactions that require authorisation                            |
| • Semi-authorised        | – | transactions require an additional level of authorisation          |
| • Pending for execution  | – | payments awaiting execution  |
| • Rejected               | – | transactions initiated on the system but rejected                  |
| • Rejected for Modify    | – | the authoriser selected to return the transaction to the initiator |
| • Rejected by Authoriser | – | the authoriser selected to reject the transaction                  |
| • Expired                | – | the transaction has not been authorised within the 7 day period    |

The reason for transaction rejections can be viewed as follows:

- Click on the link in the status column with the description Rejected.
- Select the transaction and click on the e-banking reference number link.
- The audit detail section and note column will show the reason why the transaction was rejected.



## Payment Confirmations

- Go to **Transaction activities**.
- Select **Transactions**.
- Select **Initiated transactions** or **View Transactions** tab.
- Payment confirmations:
  - Available for transactions with a completed status.
  - Payment confirmations are not available for **Standing instruction** payments.
- Find the transaction type for which you want to print or download the payment confirmation.
- On the transaction list, select the link in the e-banking reference number column for your transaction.
- Click on **Payment Confirmation**.
- View the payment confirmation with options to:
  - Print the payment confirmation, for your own record; or
  - Download the payment confirmation.

## Initiated Transactions

---

Here you can see a list of all the transaction you have created.

## Transactions Awaiting Authorisation

---

Here you can see a list of all transactions that require authorisation. A user with authorisation rights must login in, go to **Transaction activities** and select **Transactions to authorise**.

The authoriser will have the following options:

- Authorise the transaction.
- Reject the transaction.
- Depending on the transaction type, there will be an option **Send to Modify** which will allow the initiator of the transaction to copy the transaction and make modifications before resubmitting for authorisation again.

Transactions awaiting authorisation must be approved within seven working days. If a transaction is not approved within seven working days, the transaction will reflect as **Expired** and will have to be re-captured.

## View Transactions

---

Here you can see a lists of all the transactions created by all the users of your business.



## Services Menu

---

### Profile limit reporting

You can download a report of your online limits, as captured by Nedbank, as follows:

- Go to the **Services**.
- Select the Transaction Type as **All**.
- Select the **View** by value as **User Level Transaction**.
- Click on **Download**.

If you want to change your online limits, please contact us.

## Change your Internet banking password

---

### Change Password

The Change Password function, can be accessed after you have logged in.

The function is located with the top menu links, and can be used to change your Internet Banking Password.

### Forget password

If you have forgotten your password, and as a result cannot login to Internet Banking, please contact Nedbank:

- Help Desk on **707439**; or
- If you are calling from outside Zimbabwe, please dial **+263 (4)707 439**.

## Bulk Transactions

---

A separate guide detailing all the information relevant to making bulk payments through a file import or manually capturing the batch is also available.

If you require the bulk payment function to be enabled, please contact your Relationship Manager.





## List of Nedbank Branches

---

<b>Nedbank Branch Name</b>	<b>Branch Code</b>
Avondale	18107
Borrowdale	18111
Jason Moyo	18101
Msasa	18109
Belmont	18302
Southerton	18104
Leopold Takawira	18305
Mutare	18503
Zvishavane	18506
Kwekwe	18508
Gweru	18510

## List of Zimbabwe Banks

Branch Code	Bank and Branch Name
01101	RESERVE BANK - HARARE
01302	RESERVE BANK - BULAWAYO
02101	BARCLAYS - TREASURY
02112	BARCLAYS - FIRST STREET
02119	BARCLAYS - WESTGATE
02121	BARCLAYS - ROBERT MUGABE
02128	BARCLAYS - BIRMINGHAM ROAD
02132	BARCLAYS - NELSON MANDELA AVENUE
02133	BARCLAYS - KURIMA HOUSE
02136	BARCLAYS - CHITUNGWIZA
02143	BARCLAYS - HIGHLANDS
02144	BARCLAYS - PEARL HOUSE
02146	BARCLAYS - HARARE
02147	BARCLAYS - BORROWDALE
02149	BARCLAYS - HEAD OFFICE
02150	BARCLAYS - FOREX ACCOUNTING
02152	BARCLAYS - OPERATIONS CENTRE
02153	BARCLAYS - HIGHLANDS (UNIVERSITY)
02154	BARCLAYS - CENTRAL CASH DEPOT
02155	BARCLAYS - BARCLAYCARD CENTRE
02156	BARCLAYS - SMALL BUSINESS
02157	BARCLAYS - FCA CENTRE
02163	BARCLAYS - HIGHFIELD/MACHIPISA
02164	BARCLAYS - J MOYO FINCOR ASST FIN
02171	BARCLAYS - FINANCE DEPARTMENT
02172	BARCLAYS - ADMIN DEPARTMENT
02173	BARCLAYS - ASSURANCE DEPARTMENT
02174	BARCLAYS - RETAIL BANKING DIVISION
02175	BARCLAYS - CORP BANKING DIVISION
02176	BARCLAYS - OPS AND IT DIVISION
02177	BARCLAYS - MERCH BANKING DIVISION
02178	BARCLAYS - CHIEF EXECUTIVE
02179	BARCLAYS - RISK MANAGEMENT
02180	BARCLAYS - LEGAL DEPARTMENT
02181	BARCLAYS - TRAINING DEPARTMENT
02182	BARCLAYS - PROJECTS
02184	BARCLAYS - SECURITY AND O.R.M.
02185	BARCLAYS - MARKETING



Branch Code	Bank and Branch Name
02186	BARCLAYS - MSASA
02189	BARCLAYS - PREMIER BANKING
02190	BARCLAYS - AVONDALE
02191	BARCLAYS - HARARE STREET/WEST END
02197	BARCLAYS - NON-RESIDENT
02199	BARCLAYS - CRIPPS ROAD
02307	BARCLAYS - MAIN STREET
02322	BARCLAYS - JASON MOYO
02326	BARCLAYS - BELMONT
02335	BARCLAYS - NKULUMANE
02342	BARCLAYS -LEOPOLD TAKAWIRA
02346	BARCLAYS - BINDURA
02358	BARCLAYS - SAVINGS CENTRE
02396	BARCLAYS BANK AFLUENT CENTRE
02509	BARCLAYS - MASVINGO
02510	BARCLAYS - KADOMA
02511	BARCLAYS - GWERU
02513	BARCLAYS - MUTARE
02516	BARCLAYS - KWEKWE
02518	BARCLAYS - BINDURA
02519	BARCLAYS - GWANDA
02520	BARCLAYS - GOKWE
02524	BARCLAYS - ZVISHAVANE
02525	BARCLAYS - CHINHOYI
02527	BARCLAYS - MARONDERA
02529	BARCLAYS - CHEGUTU
02531	BARCLAYS - RUSAPE
02535	BARCLAYS - CHIREDDZI
02536	BARCLAYS - KARIBA
02539	BARCLAYS - KWEKWE(REDCLIFF)
02545	BARCLAYS - CHINHOYI
02548	BARCLAYS - KURIMA HOUSE (NORTON)
02592	BARCLAYS - CHIREDDZI (TRIANGLE)
02593	BARCLAYS - BEITBRIDGE
02594	BARCLAYS - KAROI
02595	BARCLAYS - CHIREDDZI
02596	BARCLAYS - CHIPINGE



Branch Code	Bank and Branch Name
02598	BARCLAYS - VICTORIA FALLS
02599	BARCLAYS - VICTORIA FALLS
02803	BARCLAYS -
03101	STANBIC - NELSON MANDELA AVENUE
03102	STANBIC - PARKLANE
03103	STANBIC - BELGRAVIA
03104	STANBIC - BORROWDALE
03108	STANBIC - MSASA
03109	STANBIC - CENTRAL SERVICES
03110	STANBIC - WESTGATE
03115	STANBIC - SAMORA MACHEL
03120	STANBIC - SOUTHERTON
03125	STANBIC - MINERVA
03302	STANBIC - MAIN STREET
03303	STANBIC - BELMONT
03501	STANBIC - BEITBRIDGE
03503	STANBIC - GWERU
03504	STANBIC - MUTARE
03512	STANBIC - VICTORIA FALLS
03513	STANBIC - CHEGUTU
03514	STANBIC - KWEKWE
03515	STANBIC - CHITUNGWIZA
03516	STANBIC - NGEZI
04101	ZB BANK - TREASURY
04110	ZB BANK - HARARE
04112	ZB - FIRST STREET
04113	ZB - AVONDALE
04114	ZB - EXECUTIVE BANKING
04118	ZB - CHISIPITE
04120	ZB - GRANITESIDE
04125	ZB - UNION AVENUE
04127	ZB - LONGCHENG PLAZA
04129	ZB- BORROWDALE
04130	ZB - NATAL ROAD
04131	ZB - CARD SERVICE DEPARTMENT
04134	ZB - MSASA
04135	ZB - WESTGATE



Branch Code	Bank and Branch Name
04140	ZB - SAMORA MACHEL AVENUE
04143	ZB - AIRPORT
04144	ZB - ROTTEN ROW
04148	ZB - CENTRAL WASTE/ITEM PROC
04151	ZB - WEST END
04157	ZB - DOUGLAS ROAD
04158	ZB - FIRST STREET
04159	ZB - AVONDALE
04163	ZB - CHISIPITE
04164	ZB - FINANCIAL SERVICES
04166	ZB - GRANITESIDE
04167	ZB - KUWANA
04168	ZB - BORROWDALE
04169	ZB - ANGWA STREET
04171	ZB - MSASA
04173	ZB - WESTGATE
04176	ZB - SAMORA MACHEL AVENUE
04177	ZB - SALARY/EMPL BENEFITS DEPT
04178	ZB - ROTTEN ROW
04179	ZB - WEST END
04180	ZB - DOUGLAS ROAD
04181	ZB - ANGWA CITY
04185	ZB - CORPORATE BRANCH HARARE
04191	ZB - FCA HARARE
04193	ZB - Harare
04196	ZB - FIRST STREET
04302	ZB - FIFE STREET
04303	ZB - CENTRAL WASTE/ITEM PROC
04304	ZB - BELMONT
04307	ZB - JASON MOYO STREET
04370	ZB - FIFE STREET
04371	ZB - BELMONT
04372	ZB - JASON MOYO STREET
04503	ZB KAROI
04505	ZB - MAPHISA
04506	ZB - SHURUGWI
04507	ZB - MWENEZANA
04508	ZB - KARIBA



<b>Branch Code</b>	<b>Bank and Branch Name</b>
04509	ZB - GWANDA
04510	ZB - COLLEEN BAWN
04511	ZB - PLUMTREE
04515	ZB - VICTORIA FALLS
04527	ZB - NYANGA
04528	ZB - MARONDERA
04530	ZB - RUSAPE
04532	ZB - MUTARE
04536	ZB - BINDURA
04537	ZB - GWERU
04548	ZB - CHIREDDI
04550	ZB - NGEZI BRANCH
04552	ZB - CHITUNGWIZA
04555	ZB - BEITBRIDGE
04556	ZB - KWEKWE
04558	ZB - KADOMA
04560	ZB - SANYATI
04561	ZB - GUTU MUPANDAWANA
04563	ZB - MUROMBEDZI
04564	ZB - MASVINGO
04565	ZB - CHINHOYI
04566	ZB- MOUNT DARWIN
04567	ZB - HWANGE
04568	ZB- TRIANGLE
04569	ZB - ZVISHAVANE
04571	ZB - PLUMTREE
04572	ZB - VICTORIA FALLS
04573	ZB - MARONDERA
04574	ZB - MUTARE
04575	ZB - GWERU
04576	ZB - CHITUNGWIZA
04577	ZB - BEITBRIDGE
04578	ZB - KWEKWE
04579	ZB - KADOMA
04580	ZB - SANYATI
04581	ZB - GUTU
04582	ZB - MUROMBEDZI
04583	ZB - MASVINGO



Branch Code	Bank and Branch Name
04584	ZB - CHINHOYI
04585	ZB - MOUNT DARWIN
04586	ZB - JULIASDALE
04624	ZB - FINSURE HOUSE
04650	ZB GWERU
05101	STANDARD - AVONDALE
05102	STANDARD - PRIORITY BANKING HARARE
05110	STANDARD - WESTGATE
05116	STANDARD - MUTUAL CENTRE
05120	STANDARD - SPEKE AVENUE
05124	STANDARD - KARIGAMOMBE
05128	STANDARD - BORROWDALE
05132	STANDARD - ROBERT MUGABE
05136	STANDARD - WEST END
05140	STANDARD - AFRICA UNITY SQUARE
05148	STANDARD - SOUTHERTON
05152	STANDARD - NELSON MANDELA AVENUE
05156	STANDARD - HIGHLANDS
05160	STANDARD - CRIPPS ROAD
05173	STANDARD - TREASURY
05176	STANDARD - FINANCE DIVISION
05195	STANDARD - CUSTOMER SERVICE CENTRE
05305	STANDARD - BELMONT
05337	STANDARD - MAIN STREET BULAWAYO
05338	STANDARD - JASON MOYO STREET
05395	STANDARD - BULAWAYO ITEM PROC
05501	STANDARD - CHIVHU
05502	STANDARD - BINDURA
05505	STANDARD - MASVINGO
05507	STANDARD - KADOMA
05509	STANDARD - GWERU
05511	STANDARD - CHEGUTU
05513	STANDARD - KAROI
05517	STANDARD - CHIPINGE
05525	STANDARD - KWEKWE
05529	STANDARD-SHURUGWI
05537	STANDARD - CHINHOYI



<b>Branch Code</b>	<b>Bank and Branch Name</b>
05541	STANDARD - MUTARE
05545	STANDARD - HWANGE
05549	STANDARD - VICTORIA FALLS
05553	STANDARD - MVURWI
05557	STANDARD - GWANDA
05558	STANDARD - MARONDERA
05561	STANDARD - RUSAPE
05563	STANDARD - NYANGA
05567	STANDARD - CHITUNGWIZA
05569	STANDARD - BEITBRIDGE
05571	STANDARD - MUTOKO
05573	STANDARD - CHIREDDZI
06100	CBZ - HEAD OFFICE
06101	CBZ - KWAME NKURUMAH
06103	CBZ -AVONDALE
06105	CBZ - CRIPPS ROAD
06106	CBZ - 60 KWAME NKURUMAH AVENUE
06107	CBZ - HIGHFIELD
06109	CBZ - SELOUS AVENUE
06110	CBZ - SOUTHERTON
06111	CBZ - SAMORA MACHEL
06112	CBZ - KAGUVI STREET
06114	CBZ - ROBERT MUGABE
06115	CBZ - WEALTH MANAGEMENT
06116	CBZ - BORROWDALE
06118	CBZ - WESTGATE
06120	CBZ - SAPPHIRE
06122	CBZ - HARARE CASH DEPOT
06125	CBZ - CBZ BS HRE 200
06126	CBZ - MSASA
06129	CBZ - NEWLANDS
06130	CBZ - RETAIL BANKING
06133	CBZ - LONGCHEN PLAZA
06181	CBZ - KWAME NKURUMAH
06302	CBZ - EIGHT AVENUE
06303	CBZ - BELMONT
06503	CBZ - KWEKWE
06504	CBZ - CHITUNGWIZA





<b>Branch Code</b>	<b>Bank and Branch Name</b>
06505	CBZ - MUTARE
06507	CBZ - GOKWE
06508	CBZ - GWERU
06509	CBZ - MASVINGO
06510	CBZ - CHIREDDZI
06511	CBZ - KARIBA
06512	CBZ - MHANGURA
06513	CBZ - BEITBRIDGE
06514	CBZ - MARONDERA
06515	CBZ - CHIVHU
06517	CBZ - CHINHOYI
06519	CBZ - KAROI
06523	CBZ - CHIPINGE
06527	CBZ - RUSAPE
06529	CBZ - VICTORIA FALLS
06701	CBZ - BULAWAYO CASH DEPOT
07101	TIME - HEAD OFFICE
07102	TIME - FOURTH STREET
07103	TIME - NELSON MANDELA AVENUE
07104	TIME - HIGH GLEN
07331	TIME - BULAWAYO
07521	TIME - MUTARE
08101	FBC - SAMORA MACHEL AVENUE
08102	FBC - NELSON MANDELA AVENUE
08103	FBC - SOUTHERTON
08104	FBC - HARARE PRIVATE BANK
08106	FBC - BATANAI GARDENS
08115	FBC - CENTRAL PROCESSING CENTRE
08120	FBC - FBC CENTRE
08121	FBC - MSASA
08122	FBC - CHITUNGWIZA
08127	FBC - BORROWDALE
08128	FBC - GRANITESIDE
08151	FBC - TREASURY BRANCH
08152	FBC - HEAD OFFICE BRANCH
08155	FBC - TRADE FINANCE
08305	FBC - JASON MOYO STREET
08317	FBC - BULAWAYO PVT BANK



Branch Code	Bank and Branch Name
08503	FBC - BRUCE STREET
08508	FBC - ZVISHAVANE
08509	FBC - MUTARE
08510	FBC - GWERU
08511	FBC - CHINHOYI
08512	FBC - VICTORIA FALLS
08513	FBC - KWEKWE
08514	FBC - MASVINGO
08526	FBC - BEITBRIDGE
09100	METRO - HEAD OFFICE
09101	METBANK - HEAD OFFICE
09102	METRO - FIFE AVENUE
09103	METRO - BELGRAVIA
09104	METRO - HIGHFIELDS(MACHIPISA)
09105	METRO - JASON MOYO
09106	METRO - SAM NUJOMA
09107	METRO - KWAME NKURUMAH
09108	METRO - SOUTHERTON
09201	METBANK - BULAWAYO
09301	METRO - BULAWAYO
09501	METRO - VICTORIA FALLS
09502	METRO - MUREWA
09503	METRO - MAKONI
09504	METRO - MUTARE
09509	AGRI - SHAMVA
09512	METBANK - GWERU POLY
09517	METBANK - CHITUNGWIZA
10101	AGRI - NELSON MANDELA AVENUE
10102	AGRI - HEAD OFFICE
10111	AGRI - WESTGATE
10114	AGRI - HUMAN RESOURCES
10115	AGRI - TREASURY DEPARTMENT
10117	AGRI - CENTRAL OPERATIONS
10143	AGRI - ROBERT MUGABE
10163	AGRI - EXECUTIVE
10304	AGRI - H CHITEPO AVE BULAWAYO
10345	AGRI - JASON MOYO BYO
10503	AGRI - BINDURA



<b>Branch Code</b>	<b>Bank and Branch Name</b>
10505	AGRI - CHINHOYI
10506	AGRI - GWERU
10507	AGRI - LUPANE
10508	AGRI - MASVINGO
10509	AGRI - MUTARE
10510	AGRI - MVURWI
10512	AGRI - GOKWE
10513	AGRI - KAROI
10516	AGRI - GWANDA
10517	AGRI - NORTON
10518	AGRI - MVURWI
10519	AGRI - GURUVE
10520	AGRI - RUSAPE
10521	AGRI - HAUNA
10522	AGRI - CHEGUTU
10541	AGRI - CHECHE
10549	AGRI - BEITBRIDGE
10558	AGRI - BINGA
11101	NMB - UNITY COURT
11102	NMB - ANGWA CITY
11104	NMB - EASTGATE
11105	NMB - CARD CENTRE
11106	NMB - BORROWDALE
11107	NMB - MSASA
11108	NMB - SOUTHERTON
11109	NMB - JOINA CITY
11110	NMB - AVONDALE BRANCH
11112	NMB - EXECUTIVE
11311	NMB - BULAWAYO
11521	NMB - MUTARE
11525	NMB - KWEKWE
11526	NMB - MASVINGO
11527	NMB - CHINHOYI
11530	NMB - GWERU
12101	KINGDOM - HEAD OFFICE
12102	KINGDOM - HIGH GLEN SHOPPING CENTRE
12103	KINGDOM - CHITUNGWIZA
12104	KINGDOM - DCZ BRANCH



<b>Branch Code</b>	<b>Bank and Branch Name</b>
12105	KINGDOM - SAMORA MACHEL AVENUE
12108	KINGDOM - GREATERMANS
12110	KINGDOM - WESTGATE
12111	KINGDOM - CROWN BANKING
12112	KINGDOM - KENNETH KAUNDA
12114	KINGDOM - VICTORIA FALLS
12115	KINGDOM - BORROWDALE
12116	KINGDOM - KAM
12117	KINGDOM - FIRST STREET
12118	KINGDOM - JAGGERS
12119	KINGDOM - GRANITESITE
12306	KINGDOM - BULAWAYO
12309	KINGDOM - HYPER
12324	KINGDOM - KAM
12507	KINGDOM - MUTARE
12513	KINGDOM - RUWA
12520	KINGDOM - GWERU
12521	KINGDOM - MASVINGO
12552	KINGDOM - CHIPINGE
13101	CFX - CENTURY TOWER
13102	CFX - RETAIL OPERATIONS
13103	CFX - TREASURY
13104	CFX - FINANCE AND ADMIN
13303	CFX - BULAWAYO
13305	CFX - JASON MOYO BRANCH
13506	CFX - GWERU
13507	CFX - MASVINGO
13508	CFX - MUTARE
13509	CFX - BINDURA
13510	CFX - CHINHOYI
13511	CFX - GOKWE BRANCH
13512	CENTURY - ZVISHAVANE
13513	INTERFIN- GWANDA
13514	CENTURY - KAROI
14100	TRUST - HEAD OFFICE
14101	TRUST - EASTGATE Branch
14102	TRUST - HIGH GLEN STORE
14103	TRUST - ROYAL MUTUAL



Branch Code	Bank and Branch Name
14104	TRUST - ARUNDEL
14105	TRUST - TRUST TOWERS
14106	TRUST - SOUTHERTON
14107	TRUST - HARARE
14199	TRUST - HEAD OFFICE
14300	TRUST - BULAWAYO
14301	TRUST - BULAWAYO CENTRE
14302	TRUST - TRUWORTHS MENS
14501	TRUST - CHINHOYI
14502	TRUST - MUTARE
14503	TRUST - KWEKWE
14504	TRUST - GWERU
14505	TRUST - CHEGUTU
15	INTERMARKET BANK
15100	INTERMARKET - HARARE
15101	INTERMARKET - PRIVATE BANKING
16101	ROYAL - HARARE
16102	ROYAL - WEST END
16103	ROYAL - TREASURY
16104	ROYAL - HARARE
16202	ROYAL - LOBENGULA MALL BRANCH
16301	ROYAL - KAROI
16302	ROYAL - CHEGUTU
16325	ROYAL - GWANDA BRANCH
16351	ROYAL - CHIPINGE
16352	ROYAL - NYANGA
16501	ROYAL - KAROI
16502	ROYAL - CHEGUTU
16503	ROYAL - KADOMA
16525	ROYAL - GWANDA
16526	ROYAL - HWANGE
16551	ROYAL - CHIPINGE
16552	ROYAL - NYANGA
16553	ROYAL - RUSAPE BRANCH
16554	ROYAL - MUTARE
17100	BARBICAN - BARBICAN HOUSE
17101	BARBICAN - BARBICAN HOUSE
17102	BARBICAN - BARBICAN HOUSE



Branch Code	Bank and Branch Name
17304	BARBICAN - BARBICAN HOUSE
17503	BARBICAN - BARBICAN HOUSE
18100	NEDBANK - HEAD OFFICE
18101	NEDBANK - JASON MOYO
18104	NEDBANK - SOUTHERTON
18107	NEDBANK AVONDALE BRANCH
18109	NEDBANK - MSASA
18302	NEDBANK - BELMONT BRANCH
18305	NEDBANK - L. TAKAWIRA
18503	NEDBANK - MUTARE BRANCH
18506	NEDBANK - ZVISHAVANE
18508	NEDBANK KWEKWE
18510	NEDBANK - GWERU
19100	ZABG - HEAD OFFICE
19101	ZABG - TRUST TOWERS
19102	ZABG - SOUTHERTON
19103	ZABG - HERITAGE HSE
19105	ZABG - ARUNDEL VILLAGE
19106	ZABG - CHITUNGWIZA
19108	ZABG - WYNE STREET
19109	ZABG -TRAVEL CENTRE SUPREME BANKING
19112	ZABG - TRAVEL CENTRE BRANCH
19301	ZABG - TUST CENTRE
19302	ZABG - 6TH AVE BRANCH
19304	ZABG - HADDON & SLY
19307	ZABG - LOBENGULA ST
19501	ZABG - GWERU
19502	ZABG - KADOMA
19503	ZABG - CHEGUTU
19504	ZABG - KWEKWE
19505	ZABG - MUTARE
19506	ZABG - CHINHOYI STREET
19507	ZABG - RUSAPE
19508	ZABG - GWANDA
19509	ZABG - NYANGA
19510	ZABG - KAROI
19511	ZABG - CHIPINGE
19512	ZABG - HWANGE



Branch Code	Bank and Branch Name
20020	BEVERLY - HEAD OFFICE
20102	STEWARD BANK-KWAME NKRUMAH.
20110	STEWARD BANK-JOINA CITY
20112	STEWARD BANK-AVONDALE
20301	STEWARD BANK- 9TH AVENUE BYO
20501	STEWARD BANK- GWERU
20503	STEWARD BANK- ZVISHAVANE
20512	STEWARD BANK- MUTARE
20520	STEWARD BANK- BEITBRIDGE
20524	STEWARD BANK- CHEGUTU
21021	CABS - ALL BRANCHES
211	BANC ABC
21100	BANC ABC -HEAD OFFICE
21108	BANC ABC -MSASA
21109	BANC ABC - TSF BRANCH
21110	BANC ABC - BELGRAVIA
21115	BANC ABC - GRANITESIDE
21116	BANC ABC - LEOPOLD TAKAWIRA
21117	BANC ABC - SOUTHERTON
21118	BANC ABC - LONGCHEN
21120	BANC ABC - MT PLEASANT BRANCH
21125	BANC ABC - HERITAGE BRANCH
21301	BANC ABC - JASON MOYO BYO
21504	BANC ABC - MUTARE
21505	BANC ABC - HWANGE
21506	BANC ABC - CHIREDDI
21507	BANC ABC - KWEKWE
21509	BANC ABC - NGEZI
21510	BANC ABC - GWERU
21511	BANC ABC - BEITBRIDGE
21512	BANC ABC - ZVISHAVANE
21513	BANC ABC - CHECHE
21514	BANC ABC - HOTSPRING
21515	BANC ABC - REDCLIFF
21516	BANC ABC - VICTORIA FALLS
21518	BANC ABC - TRIANGLE
21519	BANC ABC - MASVINGO
21520	BANC ABC - BINDURA



<b>Branch Code</b>	<b>Bank and Branch Name</b>
21521	BANC ABC - CHINHOYI
22022	INTERMARKET ZB BUILDING SOCIETY
24000	CABS - ALL BRANCHES
24024	FBC BLG SOCIETY - ALL BRANCHES
25001	CAPITAL BANK CORPORATION
2600	ECOBANK-ALL BRANCHES
26001	ECOBANK
27001	GENESIS BANK
28001	HIGHVELD INV
29001	TETRAD INV
30001	STANBIC RTGS.....
31	TN BANK
31001	INTERFIN BANK
32000	NBS Building Society- HEAD OFFICE
32001	NDH
32101	NBS Building Society- SAMORA
32302	NBS Building Society- JNN BRANCH
33001	ZDB HOLDINGS
34001	POSB
50505	STEWARD BANK- MASVINGO
69006	POSB ALL BRANCHES